# How to break the vicious circle? Monopoly bidding for public service obligation route networks in Norway 

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#### Abstract

: The Norwegian government experiences ever increasing subsidies, thus social welfare losses, from payments towards private (although in some cases partially state-owned) companies for provision of transport services in remote regions and exclusive access to low demand air transport markets. The question arises how to change the status quo auction rules currently in practice and how to reverse the negative cost and subvention trends?

We present a methodology based on origin-destination matrices for estimating confidential bids and carrier operating costs, when network size, demand, revenues and compensations are known. Benchmarked operating costs from carriers operating in similar structured networks will be compared on a unit basis. We will discuss our findings and make recommendations for change in policy regarding the optimal tender design.


Keywords
Airports, Public service obligation, open auction, welfare maximization

## Introduction

The current Norwegian airport network is kept vital to a large degree by cross-subsidisation within the Avinor airport system, serving as the nodes for origin, destination and transfer traffic, and the subsidization of airlines serving peripheral routes and linking the connected airports through a Public Service Obligation (PSO) framework. This form of interrelated governmental support of traffic strongly affects the cost side of the Norwegian air transport system, which is leaving its balance towards increasing PSO compensations by the Ministry of Transport and Communication. In this chapter we will explore the role of the demand side and we will deliver some critical determinants of evaluating the profitability of the Norwegian PSO network.

PSO routes have been established by the Norwegian government in form of public tenders from 1997 onwards to guarantee air service to the population residing in peripheral regions, which under a competitive market would unlikely be served. According to EU-Regulation 1008/2008 on PSO routes, these can be tendered out to one carrier, restricting market access by competitors, but may in fact be tendered under various rules. The PSO routes in Norway are served primarily by the regional network carrier Wideroe (a SAS subsidiary), but also by Danish Air Transport and its Lithuania based subsidiary DOT LT (EU Commission 2011), and the helicopter shuttle service Lufttransport.

The respective fleets consist of mainly small aircraft, such as the Bombardier DHC-8-103 ("Dash 8 ") with 39 seats and a maximum take-off weight (MTOW) of 16 tons, the DHC-8311 ("Q 300 ") or the DHC-8-402 with 50 seats and 19.5 tons MTOW or with 78 seats and 29.5 tons MTOW, respectively. The 19 , seven and seven aircraft in the Wideroe fleet are between two and 22 years old.
Danish Air Transport mainly flies five about 25-years old ATR-42 or two ATR-72 aircraft with 46 or 68 seats and about 17 or 22 tonnes MTOW, respectively. DOT LT flies only on two routes between Oslo and Fagernes, and Oslo and Roros, with its two about 25-years old Saab 340A aircraft with 34 seats and 12.7 tons MTOW. ${ }^{1}$

The shuttle service between Bodo and Vaeroy is flown by two Eurocopter with 4.3 tons MTOW and about 6 seats.

TOI report 1116/2010 (TOI 2010) correctly points to the fact that the numerous Short-Takeoff and Landing (STOL) runways in the PSO network pose a significant limit to carrier competition for the offered tenders, since only very few European carriers are able to serve these runways with aircraft within their fleet, given the tender requirements. Therefore, Wideroe, being the sole provider in the region of adequate aircraft types, may exploits its quasi-monopolistic bargaining power when posing offers for such routes, by declaring operating costs and eventually required route compensations higher than current market levels.

Flights on PSO routes influence the economic performance of airports in many ways. First of all they create revenues which otherwise would not have been created at all or to a lesser degree, at the same time these produce operating cost for an airport and its terminal area for

[^0]handling, maintenance and air traffic control (ATC). Especially the scheduling of the labour force around a few daily flights could be challenging for the airport management under the circumstance of low demand, since considerable idle labour capacity between flights and therefore high operating costs for the airport could be assumed. In Table 1 we can see that 16 airports rely fully on PSO traffic, 27 airports have a share higher than three-quarters of total flights during a sample week in March 2009.

In addition there are further less obvious factors which are also important regarding airport efficiency in a PSO network. The efficiency of PSO routes (that is that the given aim of regional access will be reached with minimal costs) influences also the efficiency of airports. Airport mangers cannot influence the efficiency of PSO routes because they cannot influence the type of aircraft, load factors and passenger demand. They can only influence the costs of the airport to serve these PSO routes. Increases or decreases in efficiency of PSO routes influence the performance of airports. More critically must be seen the lack of degrees of freedom for airport managers operating in the Avinor system with regard to pricing their offered services optimally, since the charges schemes and PSO rules are centralistic determined (please also see chapter on charges).
The dependency on PSO traffic is strengthened by a low number of available destinations and average daily performed flights, which limits the consumer choices of travelling. However, the main social target is the provision of connectivity to the main or regional capitals or at least to a nearby regional hub.

| Airport | Max. Length of Runway(s) in Meters | PAX | Destinations | Airport within 150 km Radius | Average Daily Flights | Percentage PSO on Flights (incl. stopovers) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (VRY) Stolport | 1 Helipad | 10,354 | 1 | 6 | 3 | 100.0\% |
| (RET) Stolport | 800 | 10,524 | 2 | 5 | 3 | 100.0\% |
| (HAA) Hasvik | 909 | 12,898 | 2 | 6 | 4 | 100.0\% |
| (RRS) Roros | 1580 | 13,271 | 1 | 2 | 2 | 100.0\% |
| (BVG) Berlevag | 888 | 16,071 | 3 | 6 | 5 | 100.0\% |
| (SOJ) Sorkjosen | 859 | 23,573 | 3 | 6 | 5 | 100.0\% |
| (VAW) Vardoe | 1070 | 24,918 | 3 | 5 | 7 | 100.0\% |
| (BJF) Batsfjord | 810 | 25,854 | 5 | 6 | 7 | 100.0\% |
| (MEH) Mehamn | 800 | 25,868 | 5 | 7 | 7 | 100.0\% |
| (HVG) Valan | 860 | 26,273 | 3 | 7 | 7 | 100.0\% |
| (SVJ) Helle | 876 | 75,402 | 2 | 8 | 12 | 100.0\% |
| (HOV) Hovden | 950 | 91,827 | 2 | 7 | 11 | 100.0\% |
| (LKN) Leknes | 799 | 99,532 | 3 | 7 | 12 | 100.0\% |



Table 1: Traffic Figures and Share of Traffic from Public Service Obligation (PSO) Routes in March 2009 at Avinor Airports (OAG 2009 and Avinor Data 2011)

When analysing the PSO network economics, structure and regulations, we observe a strong financial interdependency between the different stakeholders, namely passengers, carrier(s), the airports and its owner Avinor, and the Ministry of Transport and Communications.

Route demand by passengers is particularly determined by amount of fare, number of offered destinations and airport access time (Lian and Ronnevik 2011). Under the right incentives carriers are trying to lower their operating costs to reach profitability or to minimize the required PSO compensations (Santana 2009). Avinor and its airports have the equal objective to minimize operating costs while serving aircraft and guaranteeing a minimum level of service, such as clear runways under most weather conditions. Air navigation services also in form of Aerodrome Flight Information Service (AFIS) is usually provided by the tower and air traffic control centres, and must be purchased by the airports separately.

Finally, the Ministry of Transport and Communication has the function of subsidizing route losses, but it may in return get dividends from the profits generated by the Avinor airport system.
Table 2 shows the amounts of subsidies required to run the PSO network between 2007 and 2011, which increased by $46 \%$ from 474.0 to 692.6 million NOK per operating year and translate into around $10 \%$ increase per year.

| Operating Year | Subsidy for PSO service <br> in million Norwegian Kroners | Year-on-Year change |
| :---: | :---: | :---: |
| $\mathbf{2 0 0 7}$ | 474.0 | - |
| $\mathbf{2 0 0 8}$ | 509.8 | $+7.6 \%$ |
| $\mathbf{2 0 0 9}$ | 589.6 | $+15.7 \%$ |
| $\mathbf{2 0 1 0}$ | 656.6 | $+11.4 \%$ |
| $\mathbf{2 0 1 1}$ | 692.6 | $+5.5 \%$ |
| Increase 2007 to 2011 | $\mathbf{+ 2 1 8 . 6}$ | $\mathbf{+ 4 6 . 1 \%}$ |

Table 2: Required PSO subsidies

Norwegian airports rely to different degrees on public subsidies through PSO routes. In some cases, such as at Floro, Hasvik or Roros airport, PSO routes determine exclusively the amount of traffic which is generated at these airports (see Table 1). However, not all aeronautical revenues received from PSO traffic are per se subsidies. It is theoretically possible for airlines to make "zero tenders", which governs the assumption that a particular PSO route could be served profitably solely by the income from passenger revenues on these routes without requiring compensation of operating losses by the Ministry of Transport and Communications.

Currently about 1.1 million passengers or 10 per cent of domestic air passengers travel on PSO-routes in Norway. As we can see from Table 2 more than half a billion Norwegian Kroners are spent on PSO routes by the Ministry of Transport and Communications each year. The larger portion of these subsidies flows primarily to the airline operating these routes in order to cover its operating costs. Secondarily, part of the subsidies then flow to the airports in form of aeronautical charges.

In 2010 the Institute of Transport Economics (TOI 2010) was commissioned by the Ministry of Transport and Communications to evaluate the tendering of PSO routes in Norway. The Institute recommended among other things:
a) To increase competition for the tender by loosening the size specification for aircrafts (allowing smaller aircrafts with non - pressurized cabins). This would be an option for routes with very low demand and utilization to better adjust capacities in available seat-kilometres (ASK) to demand in revenue-passenger kilometres (RPK).
b) To increase the runway length at some airports to allow for more types of aircrafts and airlines to compete in that market. This would in some instances require land reclamation in rugged coastal regions due to Norway's unique topography of small islands and fjords.
c) To set only a maximum average price so that airlines can offer discount fares and price according to the willingness of passengers to pay. However, discounts are already significantly in place and our calculations have shown that the average fares amounts to about $55 \%$ the maximum fares.

The recommendations of the Institute of Transport Economics (2010) are also highly relevant for the performance of airports. Less restrictive quality standards which would lead to the use of smaller aircrafts with higher seat load factors would not only give the government better value for its PSO subsidies, but can also increase the performance of airports through more effective generation of aviation output and revenues. Similar effects would occur from the use of more discount air fares on PSO routes. Both recommendations would lead to higher seat load factors which would increase efficiency at airports and have a particular strong effect at those airports with a large share of PSO routes.

However, from the supply side the requested number of seats and frequencies in the tender documents (especially after national holidays [Lian and Ronnevik 2011]) as well as the threshold load-factors in the 'production adjustment clause' (DOT 2011) to reduce available seats on a particular route may be too restrictive for a carrier.

The recent National Transport Plan 2014-2023 assessed what kind of infrastructure is necessary for the public to be able to reach nearby airports and increase competition among carriers serving these airports, such as runway extensions at certain STOL airports, bridges, tunnels, roads, ferry services or the construction of new alternative airports (Avinor 2012).

## The Impact of Airline Operating Cost Developments on PSO Compensations - the Case of Regional PSO Network Finnmark and North-Troms and the Helicopter Route

## Vaeroy-Bodo

In order to understand the revenue and cost relationships of regional PSO routes in Norway, we will explore a few critical determinants of such networks on the example of routes in Finnmark and North-Troms, conducted by Wideroe, and the Helicopter shuttle route between Vaeroy and Bodo, conducted by Lufttransport.

Particularly the northern routes could be regarded as a 'social luxury' with regard to their compensation costs in relation to transported annual passengers. Since a service is desired from the public, but large growth rates of traffic numbers in these sparsely populated areas seem unrealistic, it is necessary to stabilize the costs given the level of average fares and demand.

The analysed routes require more than $1 / 3$ of the total PSO compensation, but only with $13 \%$ of the total demand. About 240 million Norwegian Kroners ( 200 million NOK for Finnmark and North-Troms routes and 40 million for the service Vaeroy-Bodo) are spent annually in compensation on about 145,000 passengers flying these routes (Table 3).

| Finnmark and North- <br> Troms | Passengers | Average Fares <br> in NOK per PAX | Subsidy in NOK <br> per PAX <br> $(2011 / 2012)$ | Compensation <br> in million NOK <br> $(2011 / 2012)$ |
| :---: | :---: | :---: | :---: | :---: |
| $2007 / 2008$ | 114,357 | 477 | 1,553 | 177.6 |
| $2008 / 2009$ | 133,598 | 485 | 1,493 | 199.5 |
| Vaeroy-Bodo $(85 \mathrm{~km})$ |  |  |  |  |
| $2008 / 2009$ | 9,063 | 570 | 4,341 | 39.3 |

Table 3: Demand, Revenues and Subsidies on Finnmark and North-Troms and Vaeroy-Bodo PSO routes

Certainly the escalation of $10 \%$ annual increase in subsidies is worrying from a social point of view (Table 2), therefore we analysed the given documents with regard to unit revenues and costs on a per route basis to understand on which routes most subsidy per passenger is spent. This is a slightly different approach than the one taken in Lian (2010) regarding the changes in routing and pricing in the Norwegian PSO system, and Santana (2009), focusing on the impact on operational costs of carriers and different regulations in PSO networks in
comparison with the Essential Air Services (EAS) programme in the U.S., however, a simpler approach than the one taken in chapter four and five in TOI report 1116/2010 (TOI 2010).

In the airline industry it is common to base the costs and revenues on either the capacity, measured in available seat-kilometres (ASK = Available seats * Distance in Kilometres), or the demand, measured in revenue passenger-kilometres (RPK $=$ Passengers * Distance in Kilometres). Due to the lack of reliable capacity data, we have based our figures on the RPK's per route in 2009, namely costs per RPK, revenues per RPK and subsidies/profits per RPK.


Figure 1: Dependency of Route Network Subsidy on Carrier Operating Costs for the Case of Wideroe operating in Finnmark and North-Troms Network

Knowing the historic revenues and passenger figures per individual route from the public tender documents and the subsidies per route area from an internal presentation published by the Ministry of Transport and Communications, we were able to calculate the relevant revenues per RPK (RRPK). By the technique of iteration we increased the unit costs per RPK until the level of total route area subsidy of 200 million Norwegian Kroners was reached (see Figure 1).

Figure 1 shows that the carrier Wideroe declared unit costs of around 14 Norwegian Kroners per RPK (CRPK) for the Finnmark and North-Troms network, given the 2009 levels of revenue and demand. These far outweigh the expected and historic RRPK's of around 3.7 Norwegian Kroners per RPK, which leads to a deficit of more than 10 Norwegian Kroners per RPK. Even Wideroe's own network cost of 4.02 Norwegian Kroners per RPK (CRPK) is far superseded by its declared costs for this particular tender. This deficit needs to be covered by the Ministry of Transport and Communications in the form of compensation/subsidies.

On a per passenger basis we now observe strongly varying subsidy levels of between 79 (HVG-BVG) and 5,800 (TOS - HVG) Norwegian Kroners per Passenger, at an average of 1,493 Norwegian Kroners per Passenger for the whole Finnmark and North-Troms network.

On the route Vaeroy - Bodo we can expect revenues of 6.7 Norwegian Kroners per RPK, which stand against approximated cost of 58 Norwegian Kroners per RPK, leaving a subsidy of 51.3 Norwegian Kroners per RPK. For the 85 Kilometre distance between the airports and the given demand of 9,063 passengers this amounts to the total route subsidy of around 39.5 million Norwegian Kroners. On this particular route the average fare of 570 Norwegian Kroners (which is $69 \%$ of the maximum fare requested by the Ministry of Transport and Communications) only amounts to $13 \%$ of the required subsidy of 4,341 Norwegian Kroners per passenger for this island shuttle service.


Table 4: Subsidy (or Profit ("‘-")) per Route in NOK per Passenger April 2008 - March 2009
Route area Finnmark and North-Troms

## Appendix:

|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Totalt |
| ALF |  | 219 | 227 | 120 |  |  | 3113 | 2 | 10 |  | 1 | 9750 | 13442 |
| BJF | 8 |  | 17 | 1828 | 37 |  | 1774 | 74 |  | 300 | 11 | 1517 | 5566 |
| BVG | 14 | 32 |  | 864 |  |  | 863 | 19 |  | 26 | 3 | 1026 | 2847 |
| HFT | 2350 | 644 | 635 |  | 5507 | 2177 | 1669 | 3941 | 6 |  | 20 | 5316 | 22265 |
| HVG | 2 | 7 | 2 | 5794 |  |  | 226 | 88 |  | 9 |  | 466 | 6594 |
| HAA | 300 | 11 | 10 | 1219 |  |  | 31 |  |  | 1724 |  | 44 | 3339 |
| KKN | 2032 | 2534 | 1082 | 2497 | 406 |  |  | 1234 | 21 |  | 3713 | 12136 | 25655 |
| MEH | 228 | 45 | 38 | 5276 | 185 |  | 240 |  | 2 | 249 |  | 814 | 7077 |
| SOJ | 8 | 7 | 3 | 681 |  |  | 29 | 29 |  | 5392 |  | 55 | 6204 |
| TOS |  | 1070 | 758 |  | 3 | 953 |  | 1094 | 5930 |  | 2 |  | 9810 |
| VAW | 635 | 66 | 28 | 891 |  |  | 3366 |  |  |  |  | 292 | 5278 |
| VDS | 7594 | 784 | 182 | 4601 | 494 |  | 9573 | 1205 | 15 |  | 1073 |  | 25521 |
| Total | 13171 | 5419 | 2982 | 23771 | 6632 | 3130 | 20884 | 7686 | 5984 | 7700 | 4823 | 31416 | 133598 |
| Number of passengers April 2008 - March 2009 Route areas 1 and 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Total |
| ALF |  | 246 | 232 | 79 | 145 | 71 | 252 | 203 | 95 | 174 | 293 | 246 | 185 |
| BJF | 246 |  | 38 | 221 | 146 | 279 | 98 | 82 | 341 | 418 | 58 | 60 | 181 |
| BVG | 232 | 38 |  | 196 | 116 | 256 | 131 | 46 | 325 | 400 | 94 | 94 | 175 |
| HFT | 79 | 221 | 196 |  | 86 | 61 | 257 | 156 | 143 | 211 | 275 | 240 | 175 |
| HVG | 145 | 146 | 116 | 86 |  | 147 | 206 | 73 | 226 | 297 | 204 | 180 | 166 |
| HAA | 71 | 279 | 256 | 61 | 147 |  | 304 | 217 | 89 | 151 | 331 | 292 | 200 |
| KKN | 252 | 98 | 131 | 257 | 206 | 304 |  | 165 | 344 | 423 | 83 | 38 | 209 |
| MEH | 203 | 82 | 46 | 156 | 73 | 217 | 165 |  | 292 | 365 | 140 | 131 | 170 |
| SOJ | 95 | 341 | 325 | 143 | 226 | 89 | 344 | 292 |  | 79 | 388 | 341 | 242 |
| TOS | 174 | 418 | 400 | 211 | 297 | 151 | 423 | 365 | 79 |  | 466 | 420 | 309 |
| VAW | 293 | 58 | 94 | 275 | 204 | 331 | 83 | 140 | 388 | 466 |  | 55 | 217 |
| VDS | 246 | 60 | 94 | 240 | 180 | 292 | 38 | 131 | 341 | 420 | 55 |  | 191 |
| Totalt | 185 | 181 | 175 | 175 | 166 | 200 | 209 | 170 | 242 | 309 | 217 | 191 | 202 |
| Distances in Kilometers |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Totalt |
| ALF |  | 53,874 | 52,664 | 9,480 |  |  | 784,476 | 406 | 950 |  | 293 | 2,398,500 | 3,300,643 |
| BJF | 1,968 |  | 646 | 403,988 | 5,402 |  | 173,852 | 6,068 |  | 125,400 | 638 | 91,020 | 808,982 |
| BVG | 3,248 | 1,216 |  | 169,344 |  |  | 113,053 | 874 |  | 10,400 | 282 | 96,444 | 394,861 |
| HFT | 185,650 | 142,324 | 124,460 |  | 473,602 | 132,797 | 428,933 | 614,796 | 858 |  | 5,500 | 1,275,840 | 3,384,760 |
| HVG | 290 | 1,022 | 232 | 498,284 |  |  | 46,556 | 6,424 |  | 2,673 |  | 83,880 | 639,361 |
| HAA | 21,300 | 3,069 | 2,560 | 74,359 |  |  | 9,424 |  |  | 260,324 |  | 12,848 | 383,884 |
| KKN | 512,064 | 248,332 | 141,742 | 641,729 | 83,636 |  |  | 203,610 | 7,224 |  | 308,179 | 461,168 | 2,607,684 |
| MEH | 46,284 | 3,690 | 1,748 | 823,056 | 13,505 |  | 39,600 |  | 584 | 90,885 |  | 106,634 | 1,125,986 |
| SOJ | 760 | 2,387 | 975 | 97,383 |  |  | 9,976 | 8,468 |  | 425,968 |  | 18,755 | 564,672 |
| TOS |  | 447,260 | 303,200 |  | 891 | 143,903 |  | 399,310 | 468,470 |  | 932 |  | 1,763,966 |
| VAW | 186,055 | 3,828 | 2,632 | 245,025 |  |  | 279,378 |  |  |  |  | 16,060 | 732,978 |
| VDS | 1,868,124 | 47,040 | 17,108 | 1,104,240 | 88,920 |  | 363,774 | 157,855 | 5,115 |  | 59,015 |  | 3,711,191 |
| Total | 2,825,743 | 954,042 | 647,967 | 4,066,888 | 665,956 | 276,700 | 2,249,022 | 1,397,811 | 483,201 | 915,650 | 374,839 | 4,561,149 | \#\#\#\#\#\#\#\# |
| Number of revenue passenger kilometers (RPK) April 2008 - March 2009 Route areas 1 and 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Total |
| ALF |  | 100 | 99 | 36 |  |  | 2419 |  | 4 |  | 1 | 6070 | 8729 |
| BJF |  |  | 4 | 1025 | 17 |  | 813 | 18 |  | 494 | 5 | 407 | 2782 |
| BVG | 5 | 5 |  | 342 |  |  | 452 | 3 |  | 33 | 1 | 349 | 1189 |
| HFT | 590 | 311 | 268 |  | 2597 | 458 | 1186 | 2356 | 2 |  | 13 | 3259 | 11041 |
| HVG |  | 3 | 3 | 2637 |  |  | 109 | 20 |  | 6 |  | 222 | 3001 |
| HAA | 114 | 12 | 12 | 277 |  |  | 48 |  |  | 1085 |  | 50 | 1598 |
| KKN | 1481 | 1140 | 602 | 1756 | 274 |  |  | 638 | 20 |  | 1279 | 3155 | 10344 |
| MEH | 102 | 12 | 9 | 3044 | 51 |  | 98 |  | 1 | 275 |  | 343 | 3935 |


| SOJ | 12 | 11 | 5 | 343 |  |  | 20 | 14 |  | 1987 |  | 54 | 2446 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| TOS |  | 1221 | 872 |  | 1 | 488 |  | 1309 | 2063 |  | 1 |  | 5956 |
| VAW | 396 | 24 | 12 | 431 |  |  | 1132 |  |  |  |  | 81 | 2076 |
| VDS | 5408 | 206 | 58 | 2695 | 294 |  | 2414 | 413 | 11 |  | 252 |  | 11750 |
| Totalt | 8108 | 3045 | 1944 | 12585 | 3234 | 946 | 8690 | 4772 | 2100 | 3879 | 1552 | 13990 | 64846 |
| Passenger revenues (NOK1000) April 2008 - March 2009 Route areas 1 and 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Total |
| ALF |  | 457 | 436 | 300 |  |  | 777 |  | 400 |  | 1000 | 623 | 649 |
| BJF |  |  | 235 | 561 | 459 |  | 458 | 243 |  | 1647 | 455 | 268 | 500 |
| BVG | 357 | 156 |  | 396 |  |  | 524 | 158 |  | 1269 | 333 | 340 | 418 |
| HFT | 251 | 483 | 422 |  | 472 | 210 | 711 | 598 | 333 |  | 650 | 613 | 496 |
| HVG |  | 429 | 1500 | 455 |  |  | 482 | 227 |  | 667 |  | 476 | 455 |
| HAA | 380 | 1091 | 1200 | 227 |  |  | 1548 |  |  | 629 |  | 1136 | 479 |
| KKN | 729 | 450 | 556 | 703 | 675 |  |  | 517 | 952 |  | 344 | 260 | 403 |
| MEH | 447 | 267 | 237 | 577 | 276 |  | 408 |  | 500 | 1104 |  | 421 | 556 |
| SOJ | 1500 | 1571 | 1667 | 504 |  |  | 690 | 483 |  | 369 |  | 982 | 394 |
| TOS |  | 1141 | 1150 |  | 333 | 512 |  | 1197 | 348 |  | 500 |  | 607 |
| VAW | 624 | 364 | 429 | 484 |  |  | 336 |  |  |  |  | 277 | 393 |
| VDS | 712 | 263 | 319 | 586 | 595 |  | 252 | 343 | 733 |  | 235 |  | 460 |
| Totalt | 616 | 562 | 652 | 529 | 488 | 302 | 416 | 621 | 351 | 504 | 322 | 445 | 485 |
| Passenger revenues per Passenger (Average Fare) April 2008 - March 2009 Route areas 1 and 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Totalt |
| ALF |  | 1.86 | 1.88 | 3.80 |  |  | 3.08 |  | 4.21 |  | 3.41 | 2.53 | 2.97 |
| BJF |  |  | 6.19 | 2.54 | 3.15 |  | 4.68 | 2.97 |  | 3.94 | 7.84 | 4.47 | 4.47 |
| BVG | 1.54 | 4.11 |  | 2.02 |  |  | 4.00 | 3.43 |  | 3.17 | 3.55 | 3.62 | 3.18 |
| HFT | 3.18 | 2.19 | 2.15 |  | 5.48 | 3.45 | 2.77 | 3.83 | 2.33 |  | 2.36 | 2.55 | 3.03 |
| HVG |  | 2.94 | 12.93 | 5.29 |  |  | 2.34 | 3.11 |  | 2.24 |  | 2.65 | 4.50 |
| HAA | 5.35 | 3.91 | 4.69 | 3.73 |  |  | 5.09 |  |  | 4.17 |  | 3.89 | 4.40 |
| KKN | 2.89 | 4.59 | 4.25 | 2.74 | 3.28 |  |  | 3.13 | 2.77 |  | 4.15 | 6.84 | 3.85 |
| MEH | 2.20 | 3.25 | 5.15 | 3.70 | 3.78 |  | 2.47 |  | 1.71 | 3.03 |  | 3.22 | 3.17 |
| SOJ | 15.79 | 4.61 | 5.13 | 3.52 |  |  | 2.00 | 1.65 |  | 4.66 |  | 2.88 | 5.03 |
| TOS |  | 2.73 | 2.88 |  | 1.12 | 3.39 |  | 3.28 | 4.40 |  | 1.07 |  | 2.70 |
| VAW | 2.13 | 6.27 | 4.56 | 1.76 |  |  | 4.05 |  |  |  |  | 5.04 | 3.97 |
| VDS | 2.89 | 4.38 | 3.39 | 2.44 | 3.31 |  | 6.64 | 2.62 | 2.15 |  | 4.27 |  | 3.56 |
| Total | 4.50 | 3.71 | 4.84 | 3.15 | 3.35 | 3.42 | 3.71 | 3.00 | 2.93 | 3.54 | 3.81 | 3.77 | 3.74 |
| Passenger Yield in NOK (RRPK) April 2008 - March 2009 Route areas 1 and 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Totalt |
| ALF |  | -11.76 | -11.73 | -9.82 |  |  | -10.53 |  | -9.40 |  | -10.20 | -11.08 | -10.65 |
| BJF |  |  | -7.42 | -11.08 | -10.47 |  | -8.94 | -10.65 |  | -9.67 | -5.78 | -9.14 | -9.14 |
| BVG | -12.07 | -9.50 |  | -11.59 |  |  | -9.62 | -10.18 |  | -10.44 | -10.07 | -10.00 | -10.43 |
| HFT | -10.44 | -11.43 | -11.46 |  | -8.13 | -10.17 | -10.85 | -9.78 | -11.28 |  | -11.25 | -11.06 | -10.58 |
| HVG |  | -10.68 | -0.68 | -8.32 |  |  | -11.27 | -10.50 |  | -11.37 |  | -10.97 | -9.11 |
| HAA | -8.26 | -9.70 | -8.93 | -9.89 |  |  | -8.52 |  |  | -9.45 |  | -9.72 | -9.21 |
| KKN | -10.72 | -9.02 | -9.37 | -10.88 | -10.34 |  |  | -10.48 | -10.85 |  | -9.46 | -6.77 | -9.77 |
| MEH | -11.41 | -10.36 | -8.47 | -9.92 | -9.84 |  | -11.14 |  | -11.90 | -10.59 |  | -10.40 | -10.45 |
| SOJ | 2.18 | -9.01 | -8.49 | -10.09 |  |  | -11.61 | -11.96 |  | -8.95 |  | -10.73 | -8.58 |
| TOS |  | -10.88 | -10.74 |  | -12.49 | -10.22 |  | -10.34 | -9.21 |  | -12.54 |  | -10.92 |
| VAW | -11.49 | -7.34 | -9.05 | -11.86 |  |  | -9.56 |  |  |  |  | -8.57 | -9.65 |
| VDS | -10.72 | -9.23 | -10.22 | -11.17 | -10.31 |  | -6.98 | -11.00 | -11.46 |  | -9.34 |  | -10.05 |
| Total | -9.12 | -9.90 | -8.78 | -10.46 | -10.26 | -10.19 | -9.90 | -10.61 | -10.68 | -10.08 | -9.81 | -9.84 | -9.88 |
| Profit/Loss Margin in NOK per RPK (CRPK-RRPK) April 2008 - March 2009 Route areas 1 and 2 at 13.61 CRPK |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Totalt |
| ALF |  | -633 | -618 | -93 |  |  | -8,261 |  | -9 |  | -3 | -26,584 | -36201 |
| BJF |  |  | -5 | -4,475 | -57 |  | -1,554 | -65 |  | -1,213 | -4 | -832 | -8204 |
| BVG | -39 | -12 |  | -1,963 |  |  | -1,087 | -9 |  | -109 | -3 | -964 | -4186 |
| HFT | -1,937 | -1,627 | -1,426 |  | -3,851 | -1,350 | -4,654 | -6,014 | -10 |  | -62 | -14,111 | -35041 |
| HVG |  | -11 | 0 | -4,147 |  |  | -525 | -67 |  | -30 |  | -920 | -5700 |
| HAA | -176 | -30 | -23 | -735 |  |  | -80 |  |  | -2,459 |  | -125 | -3628 |
| KKN | -5,490 | -2,241 | -1,328 | -6,981 | -865 |  |  | -2,134 | -78 |  | -2,917 | -3,123 | -25157 |
| MEH | -528 | -38 | -15 | -8,161 | -133 |  | -441 |  | -7 | -962 |  | -1,109 | -11394 |
| SOJ | 2 | -21 | -8 | -983 |  |  | -116 | -101 |  | -3,812 |  | -201 | -5243 |
| TOS |  | -4,868 | -3,256 |  | -11 | -1,471 |  | -4,127 | -4,315 |  | -12 |  | -18060 |
| VAW | -2,137 | -28 | -24 | -2,905 |  |  | -2,672 |  |  |  |  | -138 | -7903 |


| VDS | -20,025 | -434 | -175 | -12,338 | -917 |  | -2,538 | -1,736 | -59 |  | -551 |  | -38774 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | -30333 | -9944 | -6878 | -42781 | -5832 | -2821 | -21928 | -14254 | -4477 | -8586 | -3551 | -48106 | -199491 |
| Profit/Loss per Route in NOK (thousands) April 2008 - March 2009 Route areas 1 and 2 at 13.61 CRPK |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Totalt |
| ALF |  | -2,892 | -2,722 | -776 |  |  | -2,654 |  | -893 |  | -2,989 | -2,727 | -2,693 |
| BJF |  |  | -282 | -2,448 | -1,528 |  | -876 | -873 |  | -4,044 | -335 | -549 | -1,474 |
| BVG | -2,801 | -361 |  | -2,273 |  |  | -1,260 | -468 |  | -4,176 | -946 | -940 | -1,470 |
| HFT | -824 | -2,526 | -2,246 |  | -699 | -620 | -2,788 | -1,526 | -1,613 |  | -3,094 | -2,654 | -1,574 |
| HVG |  | -1,559 | -79 | -716 |  |  | -2,322 | -767 |  | -3,377 |  | -1,974 | -864 |
| HAA | -587 | -2,707 | -2,285 | -603 |  |  | -2,590 |  |  | -1,426 |  | -2,839 | -1,087 |
| KKN | -2,702 | -884 | -1,227 | -2,796 | -2,130 |  |  | -1,729 | -3,731 |  | -786 | -257 | -981 |
| MEH | -2,316 | -850 | -389 | -1,547 | -718 |  | -1,838 |  | -3,475 | -3,865 |  | -1,362 | -1,610 |
| SOJ | 207 | -3,071 | -2,758 | -1,443 |  |  | -3,994 | -3,493 |  | -707 |  | -3,661 | -845 |
| TOS |  | -4,550 | -4,295 |  | -3,710 | -1,544 |  | -3,773 | -728 |  | -5,844 |  | -1,841 |
| VAW | -3,365 | -426 | -851 | -3,260 |  |  | -794 |  |  |  |  | -471 | -1,497 |
| VDS | -2,637 | -554 | -961 | -2,682 | -1,855 |  | -265 | -1,441 | -3,909 |  | -514 |  | -1,519 |
| Total | -2,303 | -1,835 | -2,306 | -1,800 | -879 | -901 | -1,050 | -1,854 | -748 | -1,115 | -736 | -1,531 | -1,493 |
| Profit/Loss per Route in NOK per Passenger April 2008 - March 2009 Route areas 1 and 2 at 13.61 CRPK |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Totalt |
| ALF |  | -2.16 | -2.14 | -0.22 |  |  | -0.93 |  | 0.19 |  | -0.60 | -1.48 | -1.05 |
| BJF |  |  | 2.18 | -1.48 | -0.87 |  | 0.66 | -1.05 |  | -0.08 | 3.82 | 0.46 | 0.46 |
| BVG | -2.48 | 0.10 |  | -2.00 |  |  | -0.02 | -0.58 |  | -0.84 | -0.47 | -0.40 | -0.84 |
| HFT | -0.84 | -1.83 | -1.86 |  | 1.47 | -0.57 | -1.25 | -0.18 | -1.68 |  | -1.65 | -1.46 | -0.99 |
| HVG |  | -1.08 | 8.92 | 1.28 |  |  | -1.67 | -0.90 |  | -1.77 |  | -1.37 | 0.48 |
| HAA | 1.34 | -0.11 | 0.67 | -0.29 |  |  | 1.08 |  |  | 0.15 |  | -0.12 | 0.39 |
| KKN | -1.12 | 0.57 | 0.23 | -1.28 | -0.74 |  |  | -0.88 | -1.25 |  | 0.13 | 2.83 | -0.17 |
| MEH | -1.81 | -0.76 | 1.13 | -0.32 | -0.24 |  | -1.54 |  | -2.30 | -0.99 |  | -0.80 | -0.85 |
| SOJ | 11.77 | 0.59 | 1.11 | -0.49 |  |  | -2.01 | -2.36 |  | 0.65 |  | -1.14 | 1.02 |
| TOS |  | -1.29 | -1.14 |  | -2.89 | -0.62 |  | -0.74 | 0.39 |  | -2.94 |  | -1.32 |
| VAW | -1.89 | 2.25 | 0.54 | -2.26 |  |  | 0.04 |  |  |  |  | 1.03 | -0.05 |
| VDS | -1.12 | 0.36 | -0.63 | -1.58 | -0.71 |  | 2.62 | -1.40 | -1.87 |  | 0.25 |  | -0.45 |
| Total | 0.48 | -0.30 | 0.82 | -0.86 | -0.66 | -0.60 | -0.30 | -1.01 | -1.09 | -0.48 | -0.21 | -0.25 | -0.28 |
| Profit/Loss Margin in NOK per RPK (CRPK-RRPK) April 2008 - March 2009 Route areas 1 and 2 at 4.02 CRPK |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Totalt |
| ALF |  | -116 | -112 | -2 |  |  | -731 |  | 0 |  | 0 | -3,562 | -4524 |
| BJF |  |  | 1 | -597 | -5 |  | 115 | -6 |  | -10 | 2 | 41 | -618 |
| BVG | -8 | 0 |  | -338 |  |  | -2 | -1 |  | -9 | 0 | -38 | -396 |
| HFT | -156 | -261 | -232 |  | 695 | -75 | -536 | -113 | -1 |  | -9 | -1,864 | -3247 |
| HVG |  | -1 | 2 | 636 |  |  | -78 | -6 |  | -5 |  | -115 | -204 |
| HAA | 28 | 0 | 2 | -22 |  |  | 10 |  |  | 40 |  | -2 | -24 |
| KKN | -575 | 143 | 33 | -821 | -62 |  |  | -180 | -9 |  | 41 | 1,303 | -1647 |
| MEH | -84 | -3 | 2 | -261 | -3 |  | -61 |  | -1 | -90 |  | -85 | -589 |
| SOJ | 9 | 1 | 1 | -48 |  |  | -20 | -20 |  | 276 |  | -21 | -109 |
| TOS |  | -575 | -346 |  | -3 | -90 |  | -295 | 182 |  | -3 |  | -1310 |
| VAW | -351 | 9 | 1 | -553 |  |  | 10 |  |  |  |  | 17 | -904 |
| VDS | -2,094 | 17 | -11 | -1,739 | -63 |  | 953 | -221 | -10 |  | 15 |  | -4137 |
| Total | -3268 | -956 | -701 | -4382 | -135 | -165 | -1429 | -841 | -21 | -113 | -12 | -5687 | -17710 |
| Profit/Loss per Route in NOK (thousands) April 2008 - March 2009 Route areas 1 and 2 at 4.02 CRPK |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | TO |  |  |  |  |  |  |  |  |  |  |  |  |
| FROM | ALF | BJF | BVG | HFT | HVG | HAA | KKN | MEH | SOJ | TOS | VAW | VDS | Totalt |
| ALF |  | -531 | -496 | -17 |  |  | -235 |  | 19 |  | -177 | -365 | -337 |
| BJF |  |  | 83 | -327 | -127 |  | 65 | -86 |  | -32 | 222 | 27 | -111 |
| BVG | -575 | 4 |  | -391 |  |  | -2 | -27 |  | -337 | -44 | -37 | -139 |
| HFT | -66 | -405 | -365 |  | 126 | -35 | -321 | -29 | -241 |  | -454 | -351 | -146 |
| HVG |  | -158 | 1,034 | 110 |  |  | -345 | -66 |  | -526 |  | -246 | -31 |
| HAA | 95 | -29 | 172 | -18 |  |  | 328 |  |  | 23 |  | -36 | -7 |
| KKN | -283 | 56 | 30 | -329 | -152 |  |  | -146 | -429 |  | 11 | 107 | -64 |
| MEH | -368 | -63 | 52 | -50 | -17 |  | -254 |  | -673 | -361 |  | -105 | -83 |
| SOJ | 1,119 | 202 | 362 | -71 |  |  | -692 | -690 |  | 51 |  | -388 | -18 |
| TOS |  | -537 | -456 |  | -859 | -94 |  | -269 | 31 |  | -1,371 |  | -134 |
| VAW | -553 | 131 | 51 | -621 |  |  | 3 |  |  |  |  | 57 | -171 |
| VDS | -276 | 22 | -59 | -378 | -128 |  | 100 | -183 | -636 |  | 14 |  | -162 |
| Total | -248 | -176 | -235 | -184 | -20 | -53 | -68 | -109 | -4 | -15 | -3 | -181 | -133 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |


[^0]:    ${ }^{1}$ Jane's All The World's Aircraft 2011-2012

